

FACT SHEET

HaystackID[®]: A Snapshot Overview

Core Capabilities to Core Intelligence AI[™]

HAYSTACK[®]



Company Overview

HaystackID® solves **complex data challenges related to legal, compliance, regulatory, and cyber requirements**. Core offerings include Global Advisory, Cybersecurity, Core Intelligence AI™, and ReviewRight® Global Managed Review, supported by its unified CoreFlex™ service interface and eDiscovery AI™ technology.

Recognized globally by industry leaders including Chambers, Gartner, IDC, and Legaltech News, HaystackID helps corporations and legal practices manage data gravity—**where information demands action**—and workflow gravity—**where critical requirements demand coordinated expertise**—delivering innovative solutions with a continual focus on security, privacy, and integrity.

Known for innovation, precision, and commitment to security, HaystackID empowers legal and compliance professionals to **navigate the full data lifecycle** across advisory, cybersecurity, AI-driven discovery, and scalable review—supported by the unified CoreFlex service interface.

This Snapshot Overview highlights HaystackID's core capabilities, beginning with our strategic **Global Advisory services**, designed to guide organizations through the most demanding legal, regulatory, and data governance challenges.

Global Advisory

Proven Expertise for Business-Critical and Risk-Significant Requirements and Opportunities

HaystackID Global Advisory features specialized industry experts and teams organized into nine integrated practices, optimized to help organizations purposely plan, assess, report, and manage complex and critical tasks, projects, and programs. Global Advisory supports business-critical and risk-significant requirements and opportunities through **dedicated practices spanning cyber discovery and incident response, privacy and compliance, information governance, enterprise managed solutions, AI governance, corporate monitorship, CFIUS compliance, antitrust investigations, and Microsoft 365 services**. Complemented by HaystackID Core Intelligence AI and the CoreFlex platform, HaystackID Global Advisory provides expert advisory for the full spectrum of legal, regulatory, and data governance challenges.

Core Advisory Practices

Cyber Discovery and Incident Response

Expert-led response for organizations confronting their most challenging cybersecurity and discovery events. The practice combines deep digital forensics capabilities with **rapid data recovery and notification workflows across four service areas**: Cyber Incident Response (incident management, rapid deployment, BEC investigation, threat actor communications, compromise assessment, and cyber retainer packages); Breach Response (data mining, breach notification, and DSAR/litigation support); Assessment and Compliance Services (cybersecurity assessments, tabletop exercises, vulnerability and penetration testing, and application security); and Managed Security Services (24/7 MDR and cloud managed security for M365/Google Workspace).

Privacy and Compliance

A pragmatic, risk-based approach to helping organizations **maintain individuals' privacy rights and preserve data integrity** while allowing information to flow efficiently. The practice advises on data risk, data security, cross-border data transfers, and regulatory compliance—including GDPR, CCPA, DSAR support, breach response regulatory advisory, HSR and pre-merger data privacy advisory, and data risk and security program review.



"We advise our clients in the areas of data risk, data security, data transfers, and data compliance and help them maintain individuals' privacy rights and preserve data integrity while at the same time minimizing negative effects on business operations and maximizing the value that data presents."

— **Christopher Wall**, Practice Chair, Data Protection Officer and Special Counsel for Global Privacy and Forensics

Information Governance and Enterprise Risk Management

Enabling organizations to be prepared for litigation, regulatory requests, and investigations through comprehensive enterprise data management and protection strategies. The practice transforms and optimizes existing investments in people, process, and technology—covering enterprise data strategy and governance frameworks, records management strategy and policy, legal hold and preservation, litigation readiness, and privacy, compliance, and risk integration.



“Our goal is to ensure every organization is prepared for litigation, regulatory requests, and investigations with a comprehensive enterprise data management and protection strategy that satisfies their legal, privacy, compliance, security, records management, and risk obligations.”

— **Matthew Miller**, Practice Chair, Senior Vice President of Information Governance and Data Privacy

Enterprise Managed Solutions

Flexible, scalable managed services delivering ongoing eDiscovery, data management, and legal operations support—designed to augment in-house capabilities and adapt to evolving business requirements. Services include ongoing eDiscovery program management, legal operations support, data management services, and **scalable service models including dedicated resource and outcome-based engagement structures.**



“We help clients mitigate legal costs, systemic security risks, and increased scrutiny related to electronic discovery and compliance by creating repeatable processes and solving the problem of the unpredictable cost of discovery through managed services programs.”

— **Adam Rubinger**, Practice Chair, Chief Client Experience Officer

Expanded Advisory Practices

AI Governance Services

Helps organizations move from AI principles and policies to an execution-ready governance operating model. Drawing on HaystackID’s deep expertise in investigations, litigation support, and regulatory response, the practice applies **evidentiary rigor to AI systems that increasingly drive consequential business decisions.** Services include AI Governance Scoping (Rapid Assessment), AI Governance Advisory, AI Security Testing, AI Fairness Testing, Board Advisory Services, and Third-Party AI Compliance Audit—designed for highly regulated, high-stakes environments including financial services, healthcare, insurance, and government.

Corporate Monitorship

HaystackID serves as a court- or regulator-appointed third-party compliance monitor for the DOJ, SEC, and other regulatory bodies. The practice guides organizations through the complexities of meeting monitorship obligations—conducting detailed compliance audits, developing compliance enhancement plans, and delivering **comprehensive fact-based reports that satisfy the requirements of courts, regulators, and government bodies**. Areas of focus include monitorship compliance audits, regulatory reporting, anti-corruption compliance (FCPA and international equivalents), cybersecurity and data privacy monitorships, and deferred and non-prosecution agreements (DPAs/NPAs).

CFIUS Compliance Services

Supports organizations preparing for or navigating CFIUS reviews through four defined engagement roles: Third-Party Monitor (oversight and reporting to CFIUS on NSA compliance); Independent Security Inspector (cybersecurity assessment, software integrity review, and security posture improvement); Third-Party Auditor (audit framework evaluation of NSA compliance measures and mitigation steps); and Third-Party Provider (technology recommendation, implementation, change management, and compliance monitoring). HaystackID's cross-functional team—comprising technologists, former practicing attorneys, and cybersecurity experts—works collaboratively with Security, IT, Legal, and Compliance teams throughout each engagement.

Antitrust Investigation Services

Experienced handling of high-volume, time-sensitive eDiscovery and data analytics work arising from antitrust scrutiny. **Serving as an extension of client teams across merger reviews and global competition investigations**, the practice provides end-to-end support for U.S. Civil Investigative Demands (CIDs), HSR Second Request eDiscovery execution, Canadian Competition Act SIRs, EU Form CO filings, and scalable multi-jurisdictional global competition investigations.

M365 with HaystackID® Suite — Microsoft 365 Services

A complete advisory and implementation practice dedicated to transforming how organizations leverage Microsoft 365—helping clients migrate, organize, protect, ready, and discover with M365. Services include archive migration to M365, records management within M365 (Purview controls, retention policies, disposition workflows), data loss prevention and data classification (Microsoft Purview), Microsoft Copilot readiness, SharePoint governance, and **M365 Purview eDiscovery training and playbook development**. Complemented by HaystackID Global Advisory experts across privacy, information governance, and enterprise technology.

Cross-Functional Expertise

HaystackID Global Advisory practices are augmented by industry-acknowledged cross-functional experts spanning Artificial Intelligence and Data Science, Cyber Investigations and Custom Data Solutions, Digital Forensics and Expert Witness Testimony, Enterprise Systems and Technology, Reporting Visualization and Customization, and ReviewRight Services: Technology and Security. These specialists bring **deep technical, forensic, and analytical capabilities that complement and extend the reach of every advisory engagement**.

Cybersecurity

Defensible Response. Strategic Resilience.

HaystackID's Cybersecurity Services address the full lifecycle of cyber defense—responding to threats, restoring operations, and strengthening long-term resilience. **Services include:**

- **Incident Response:** Ransomware, business email compromise (BEC), forensic triage, and threat actor negotiations.
- **Breach Response:** DSAR/litigation support, data mining, and notification workflows.
- **Assessment and Compliance:** Vulnerability assessments, application security, and tabletop exercises.
- **Managed Security Services:** Endpoint detection (MDR), compliance enforcement, and cloud platform protection.



"We help organizations to remediate cyber threats and identify sensitive data during a security incident so they can understand and respond to regulatory risk arising from personal, customer, and business data compromise."

— **Michael D. Sarlo**, Chief Innovation Officer and President of Global Investigations and Cyber Incident Response Services

To support breach analytics, HaystackID integrates Protect Analytics AI®, **enabling the identification of PII, PHI, and IP in large, unstructured datasets.**

As threats evolve and the demand for secure workflows grows, **HaystackID provides a unified technology platform—CoreFlex—to command, control, and communicate** across the legal discovery landscape.

HaystackID Core® Platform

Command, Control, and Clarity for Discovery

The HaystackID Core Platform, anchored by CoreFlex, is a cloud-native interface **built for scalable, secure, and automated legal discovery**. A finalist in the Relativity Innovation Awards, CoreFlex now includes integrated access to Relativity® aiR for Review workflows—bringing AI-assisted review directly into the platform clients already rely on. HaystackID also offers legacy data migration services to RelativityOne, enabling teams to immediately leverage analytics and Relativity aiR workflows from day one. **CoreFlex allows legal teams to manage:**

- **Case configuration**, deduplication, and time zone settings.
- **Role-based** permissions with SSO/MFA.
- **Real-time** data ingestion, validation, and analytics.
- **Secure integrations** with Relativity, Nuix, and Rampiva.
- **24/7 support** with Zendesk-based ticketing.



“CoreFlex is a transformative solution for legal data management. It consolidates matters, user management, and analytics into a single comprehensive system—empowering legal professionals to address operational and regulatory challenges with precision.”

— **Aaron Pribil**, Director of Product Management

CoreFlex also serves as the delivery interface for eDiscovery AI—HaystackID’s proprietary AI intelligence technology—making the full suite of Core Intelligence AI capabilities accessible directly within the platform. **Organizations do not need to shift existing infrastructure to access AI-powered workflows;** they activate natively through CoreFlex.

With this unified operational and intelligence foundation in place, organizations can seamlessly activate Core Intelligence AI—powered by eDiscovery AI—to drive early insight, accelerate review, and surface **actionable clarity across any matter**.

Core Intelligence AI

Transforming Legal Intelligence with eDiscovery AI

Core Intelligence AI is a suite of proprietary AI-powered services—built on HaystackID’s eDiscovery AI technology—designed to **increase discovery precision, reduce manual effort, and enable defensible outcomes** across the full spectrum of legal, compliance, and investigative workflows.

eDiscovery AI operates as a **high-performance intelligence layer delivered through CoreFlex**—enhancing matter analysis by surfacing contextual patterns, relationships, and issues across large datasets. Because it activates natively within CoreFlex, legal teams gain immediate access to AI-powered intelligence without displacing existing workflows or infrastructure.



“By uniting advanced generative AI with proven legal review expertise, we enable organizations to process vast amounts of data with greater speed and accuracy.”

— **Esther Birnbaum**, Executive Vice President of Data Intelligence

Intelligence Powered by eDiscovery AI — Use Cases

The following use cases are available through Core Intelligence AI, powered by eDiscovery AI technology:

- **Early Case Intelligence:** Rapidly surfaces key facts, patterns, and potential issues across communications and documents—enabling legal teams to move from data overload to actionable clarity in days, not weeks. Automatically categorizes, maps relationships, and prioritizes case materials with a detailed intelligence memo outlining key issues, critical documents, and areas of risk.
- **First Level Review:** Combines automation with expert legal review oversight for speed and defensibility—accelerating document review while maintaining accuracy and consistency across large datasets.
- **Quality Control (QC) of First Level Reviewers:** AI-assisted quality oversight of first-level review work, enabling systematic validation of coding decisions and surfacing inconsistencies to improve overall review accuracy and defensibility.
- **Internal Investigations:** Rapidly identifies key facts, patterns, and potential issues across communications and documents to accelerate investigative conclusions—supporting corporate investigations, regulatory inquiries, and whistleblower matters.
- **Multi-Language Review:** Analyzes documents in multiple languages using a single set of prompts—reducing translation costs while maintaining analytical consistency across global, multi-jurisdictional matters.

- **Privilege Review:** Comprehends the complexities of attorney-client privilege and work product doctrine—automatically creating privilege log entries and supporting defensible privilege determinations at scale.
- **PII/PHI Identification and Extraction:** Automates the detection of sensitive personal and health information—enabling rapid compliance with breach notification timelines and privacy regulations including GDPR, CCPA, and HIPAA.
- **Reviewing Received Productions:** Quickly triages opposing parties’ productions to identify critical evidence, key facts, and strategic opportunities for depositions and case strategy.
- **DSAR Response:** Automates the identification, review, and redaction of personal data across large document sets—accelerating data subject access request response timelines and reducing compliance risk.
- **Deposition and Trial Preparation:** Rapidly organizes and synthesizes key documents, timelines, and witness materials—equipping counsel with the critical facts needed for depositions and trial.

“Case Insight empowers legal and investigative teams to move from data overload to actionable clarity in days, not weeks.” — HaystackID Research

Once insight is surfaced and risk is identified, legal teams can transition into high-performance review using ReviewRight, HaystackID’s proven global managed review solution.

ReviewRight

AI-Enhanced Global Managed Review

HaystackID's ReviewRight platform delivers high-performance managed document review through a proprietary combination of artificial intelligence, advanced reviewer matching, and a global **network of 33,000+ qualified attorneys**. Purpose-built for scale, speed, and precision, ReviewRight empowers law firms and corporate legal departments to confidently navigate complex litigation, investigation, and regulatory review requirements—on time and on budget.

With over **5,000 review matters completed**, more than **200 million documents coded**, and **millions of review hours delivered**, ReviewRight offers unmatched capacity and reliability across review types and jurisdictions.

Key capabilities include:

- **ReviewRight Match AI™:** A machine learning-based reviewer ranking and assignment engine that evaluates expertise, prior performance, certifications, availability, and language fluency to ensure optimal team composition for every matter.
- **ReviewRight Staff™:** Access to an extensive, continuously assessed pool of review attorneys across 32+ languages, jurisdictions, and specialties—including privacy, antitrust, breach, and intellectual property.

- **ReviewRight Virtual®:** Secure, scalable virtual review infrastructure with encrypted environments, multifactor authentication, access logging, and 24/7 project support.
- **ReviewRight Translate®:** Multilingual review support for native-language document analysis and production.
- **ReviewRight Protect®:** Enhanced workflows and tools for identifying and reviewing sensitive information, including PII, PHI, IP, and privileged communications.
- **ReviewRight Automate®, Host®, Manage®, Secure Code Review, and Offshore Review:** Provides full-service flexibility to meet matter-specific requirements.
- **ReviewRight® Mobile:** Enables reviewers to securely manage assignments, track performance, and access project portals from mobile devices—improving responsiveness and reviewer engagement.



“ReviewRight allows us to deliver high-quality managed review at scale by combining cutting-edge AI, experienced professionals, and secure infrastructure to support the most complex legal challenges.”

— **Matt Daimler**, Senior Vice President and General Manager of Review

Forensics Services

Targeted Collection. Actionable Insight.

HaystackID's Forensics First services provide **remote and on-site support for early-stage discovery and investigations**. These offerings combine forensic precision with flexible deployment, helping legal, business, and IT teams quickly locate and act on critical data.

MEDAL™ Suite — Mobile Device Forensics Anywhere

HaystackID's **Mobile Elite Discovery and Analysis Lab (MEDAL)** Suite delivers targeted mobile data collection with forensically sound results.

- **MEDAL Vanguard™:** Rapid remote triage and preview of mobile data.
- **MEDAL Precision™:** Scoped collections to reduce overcollection.
- **MEDAL Relay™:** Seamless data ingestion into review platforms.
- **MEDAL Reach™:** Remote mobile collections from any location.
- **MEDAL Recon™:** Recovery and analysis of deleted artifacts and device metadata.
- **MEDAL Clear™:** Secure access to encrypted or restricted devices.

MEDAL enables quick, defensible mobile extractions while preserving privacy and chain of custody.

READI™ Suite — Remote Endpoint Intelligence

The Remote Endpoint Analysis and Data Intelligence (READI) Suite supports secure, covert triage and collection across digital environments—**without requiring physical access**:

- **READI for Windows:** Remote capture of user and system activity data from Windows systems.
- **READI for OSX:** Remote triage of macOS user and system artifacts.
- **READI for Email:** Lightweight collection and analysis of email content.
- **READI Cloud™:** Targeted acquisition from Dropbox®, OneDrive®, Google Drive™, and Box®.
- **READI Network™:** Collection from enterprise file shares and network resources.

By combining mobile and remote data acquisition with expert advisory, AI-powered review, and defensible workflows, HaystackID delivers solutions that **meet the demands of clients across highly regulated and data-intensive industries**.

VALID™ Suite — Verification and Legal ID/Authentication of Digital Media

As digital evidence becomes increasingly complex to authenticate and defend, the HaystackID® VALID Suite provides a comprehensive framework for the verification, identification, and authentication of digital media—including images, video, audio, and synthetic or AI-generated content. Delivered by HaystackID's Forensics First team, VALID combines advanced analytics, disciplined forensic workflows, and court-ready reporting to help legal teams **validate and defend every pixel, frame, and waveform**. Every capability is engineered for **legal, regulatory, and investigative defensibility**, supported by secure handling protocols and complete documentation from intake to testimony.

- **VALID Assess™:** Rapid triage through expert-led screening, delivering reliability scores with automated anomaly detection enhanced by analyst review—designed for incident response and early case assessment requiring decision-grade clarity at speed.
- **VALID Verify™:** Deep forensic examination of digital media to identify manipulation, synthetic generation, or authentication issues—producing defensible findings suitable for regulatory submissions and court proceedings.
- **VALID Expert™:** Full evidentiary documentation and expert testimony support, providing complete chain-of-custody records and court-ready reporting from intake through trial.



“A deepfake inquiry isn’t simply an image check—it’s a comprehensive evidentiary examination. We’ve designed HaystackID VALID with scientific rigor. Every capability has been engineered for legal, regulatory, and investigative defensibility, supported by secure handling protocols and complete documentation from intake to testimony.”

— **John Wilson**, Chief Information Security Officer and President of Forensics

Security, Privacy, and Compliance

HaystackID maintains the highest levels of security to protect the confidentiality, availability, and integrity of client data. This is achieved through a **three-fold information security approach that includes physical security, network security, and security policy layers**. These controls are applied across both internal and external environments and include a combination of active and passive protection measures.

This layered security strategy has been **rigorously validated through industry-recognized certifications, attestations, and compliance audits**. These credentials reflect HaystackID's commitment to delivering secure, private, and compliant services across every phase of the information lifecycle—from identification and investigation to review, reporting, and resolution.

Learn More Today.

[Contact us today](#) to learn how HaystackID can help you solve your complex data challenges related to legal, compliance, regulatory, and cyber events.

About HaystackID®

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Assisted by GAI and LLM technologies.