

FACT SHEET

# HaystackID®: A Snapshot Overview

From Core Capabilities to CoreFlex®

HAYSTACK®





## Company Overview

**HaystackID® is a leading provider of specialized data services that solve complex challenges across legal, compliance, regulatory, and cyber domains.** We help law firms and corporate legal departments manage information effectively throughout the data lifecycle. Known for our innovation, precision, and commitment to security, HaystackID empowers legal teams to address **data gravity**, where information demands action, and **workflow gravity**, where critical requirements demand coordinated expertise.

Recognized globally by leaders including Chambers, Gartner, IDC, and Legaltech News, HaystackID delivers integrated solutions spanning expert advisory, cybersecurity, AI-driven discovery, and scalable review—supported by our unified CoreFlex™ service interface. With a continual focus on security, privacy, and integrity, HaystackID enables legal and compliance professionals to operate with confidence in an increasingly complex digital landscape.

**This Snapshot Overview highlights HaystackID's core capabilities, beginning with our strategic Global Advisory services, designed to guide organizations through the most demanding legal, regulatory, and data governance challenges.**

# Global Advisory

## Strategy for Critical Requirements

HaystackID's Global Advisory Services provide strategic, technical, and regulatory guidance for organizations facing sensitive or complex legal data challenges. Our multidisciplinary team delivers expertise through **four integrated practices**:



As Matthew Miller, SVP of Information Governance Advisory Services, explains, HaystackID enables organizations *"to be prepared for litigation, regulatory requests, and investigations with a comprehensive enterprise data management and protection strategy that satisfies their legal, privacy, compliance, security, records management, and risk obligations."*

**By establishing a strong foundation for information governance and litigation readiness, HaystackID's advisory services naturally complement our company's deep cybersecurity expertise, ensuring clients are both proactive and prepared.**

## Cybersecurity

### Defensible Response. Strategic Resilience.

HaystackID's Cybersecurity Services address the full lifecycle of cyber defense—responding to threats, restoring operations, and strengthening long-term resilience. **Services include:**

- **Incident Response:** Ransomware, business email compromise (BEC), forensic triage, and threat actor negotiations.
- **Breach Response:** DSAR/litigation support, data mining, and notification workflows.
- **Assessment and Compliance:** Vulnerability assessments, application security, and tabletop exercises.
- **Managed Security Services:** Endpoint detection (MDR), compliance enforcement, and cloud platform protection.

*"At HaystackID, we don't just respond to cyber incidents—we help our clients regain control, maintain trust, and emerge stronger,"* says Michael Sarlo, CIO and President of Global Investigations and Cyber Incident Response Services.

To support breach analytics, HaystackID integrates Protect Analytics AI®, enabling the identification of PII, PHI, and IP in large, unstructured datasets.

**As threats evolve and the demand for secure workflows grows, HaystackID provides a unified technology platform—CoreFlex—to command, control, and communicate across the legal discovery landscape.**

## HaystackID Core® Platform

### Command, Control, and Clarity for Discovery

The HaystackID Core Platform, anchored by CoreFlex, is a cloud-native interface built for scalable, secure, and automated legal discovery. **CoreFlex allows legal teams to manage:**

- **Case** configuration, deduplication, and time zone settings.
- **Role-based** permissions with SSO/MFA.
- **Real-time** data ingestion, validation, and analytics.
- **Secure integrations** with Relativity, Nuix, and Rampiva.
- **24/7 support** with Zendesk-based ticketing.

*"CoreFlex is a transformative solution for legal data management," says Aaron Pribil, Director of Product Management at HaystackID. "It consolidates matters, user management, and analytics into a single comprehensive system—empowering legal professionals to address operational and regulatory challenges with precision."*

**With this operational foundation in place, organizations can seamlessly activate powerful AI-driven tools within Core Intelligence AI™ to drive early insight and enhance review precision.**



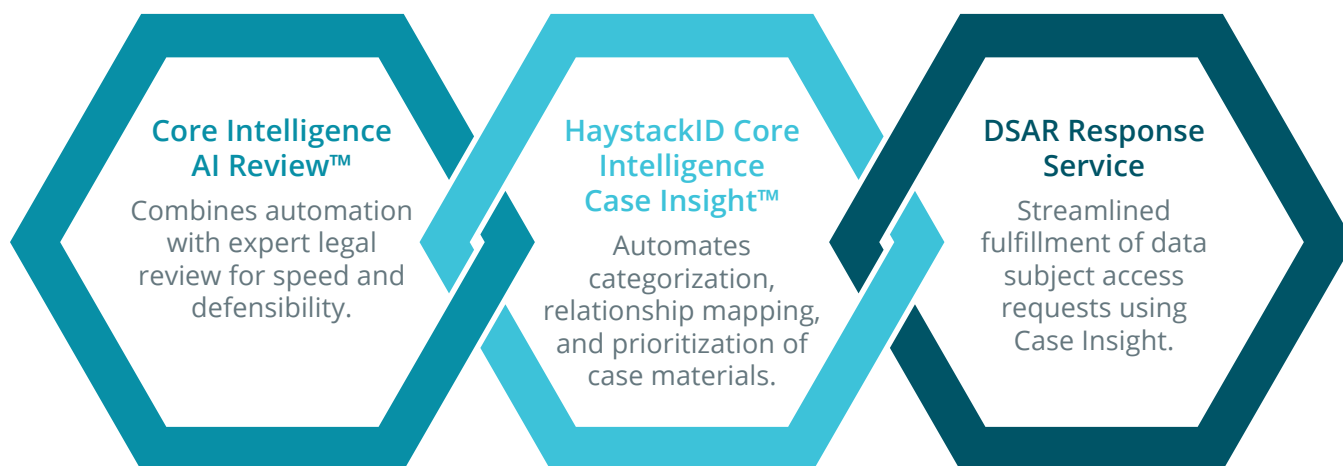
# Core Intelligence AI

## Transforming Legal Intelligence

Core Intelligence AI is a suite of AI-powered services built to increase discovery precision, reduce manual effort, and enable defensible outcomes.

*"By uniting advanced generative AI with proven legal review expertise, we enable organizations to process vast amounts of data with greater speed and accuracy,"* says Esther Birnbaum, EVP of Legal Data Intelligence at HaystackID.

### Core offerings include:



*"Case Insight empowers legal and investigative teams to move from data overload to actionable clarity in days, not weeks."* HaystackID Research

Once insight is surfaced and risk is identified, legal teams can transition into high-performance review using ReviewRight®—HaystackID's proven global managed review solution.

## ReviewRight

### AI-Enhanced Global Managed Review

HaystackID's ReviewRight platform delivers high-performance managed document review through a proprietary combination of artificial intelligence, advanced reviewer matching, and a global **network of 33,000+ qualified attorneys**. Purpose-built for scale, speed, and precision, ReviewRight empowers law firms and corporate legal departments to confidently navigate complex litigation, investigation, and regulatory review requirements—on time and on budget. With over **5,000 review matters completed**, more than **200 million documents coded**, and **millions of review hours delivered**, ReviewRight offers unmatched capacity and reliability across review types and jurisdictions.

## Key capabilities include:

- **ReviewRight Match AI™:** A machine learning-based reviewer ranking and assignment engine that evaluates expertise, prior performance, certifications, availability, and language fluency to ensure optimal team composition for every matter.
- **ReviewRight Staff™:** Access to an extensive, continuously assessed pool of review attorneys across 32+ languages, jurisdictions, and specialties—including privacy, antitrust, breach, and intellectual property.
- **ReviewRight Virtual®:** Secure, scalable virtual review infrastructure with encrypted environments, multifactor authentication, access logging, and 24/7 project support.
- **ReviewRight Translate®:** Multilingual review support for native-language document analysis and production.
- **ReviewRight Protect®:** Enhanced workflows and tools for identifying and reviewing sensitive information, including PII, PHI, IP, and privileged communications.
- **ReviewRight Automate®, Host®, Manage®, Secure Code Review, and Offshore Review:** Provides full-service flexibility to meet matter-specific requirements.
- **HaystackID Mobile:** Enables reviewers to securely manage assignments, track performance, and access project portals from mobile devices—improving responsiveness and reviewer engagement.

*"ReviewRight allows us to deliver high-quality managed review at scale," explains Matt Daimler, Vice President and General Manager of Discovery Services at HaystackID, "by combining cutting-edge AI, experienced professionals, and secure infrastructure to support the most complex legal challenges."*

Whether supporting a Second Request, managing a breach response, or facilitating privilege review across global data sets, ReviewRight ensures defensible outcomes through intelligent technology, scalable human capital, and proven workflows—backed by HaystackID's industry-leading service and security standards.



# Forensics Services

## Targeted Collection. Actionable Insight.

HaystackID's Forensics First services provide remote and on-site support for early-stage discovery and investigations. These offerings combine forensic precision with flexible deployment, helping legal, business, and IT teams quickly locate and act on critical data.

### MEDAL™ Suite – Mobile Device Forensics Anywhere

HaystackID's **Mobile Elite Discovery and Analysis Lab (MEDAL)** Suite delivers targeted mobile data collection with forensically sound results. **Key offerings include:**

- **MEDAL Vanguard™:** Rapid remote triage and preview of mobile data.
- **MEDAL Precision™:** Scoped collections to reduce overcollection.
- **MEDAL Relay™:** Seamless data ingestion into review platforms.
- **MEDAL Reach™:** Remote mobile collections from any location.
- **MEDAL Recon™:** Recovery and analysis of deleted artifacts and device metadata.
- **MEDAL Clear™:** Secure access to encrypted or restricted devices.

MEDAL enables quick, defensible mobile extractions while preserving privacy and chain of custody.

### READI™ Suite – Remote Endpoint Intelligence

The **Remote Endpoint Analysis and Data Intelligence (READI)** Suite supports secure, covert triage and collection across digital environments—**without requiring physical access:**

- **READI for Windows:** Remote capture of user and system activity data from Windows systems.
- **READI for OSX:** Remote triage of macOS user and system artifacts.
- **READI for Email:** Lightweight collection and analysis of email content.
- **READI Cloud™:** Targeted acquisition from Dropbox®, OneDrive®, Google Drive™, and Box®.
- **READI Network™:** Collection from enterprise file shares and network resources.

**By combining mobile and remote data acquisition with expert advisory, AI-powered review, and defensible workflows, HaystackID delivers solutions that meet the demands of clients across highly regulated and data-intensive industries.**



# Industry Focus and Legal Matter Expertise

HaystackID delivers value across highly regulated and data-intensive industries, including:

- Energy
- Financial Services
- Government
- Healthcare
- Insurance
- Retail
- Technology

Legal and compliance support includes:

- Civil litigation and class actions
- Data breach analysis and remediation
- Employment matters
- HSR Second Requests
- Internal investigations
- IP and patent disputes
- Securities and regulatory inquiries

To serve clients operating in these complex and highly regulated environments, HaystackID upholds rigorous security, privacy, and compliance standards that ensure trust, transparency, and defensibility at every stage of engagement.

## Security, Privacy, and Compliance

HaystackID maintains the highest levels of security to protect the confidentiality, availability, and integrity of client data. This is achieved through a three-fold information security approach that includes physical security, network security, and security policy layers. These controls are applied across both internal and external environments and include a combination of active and passive protection measures.

This layered security strategy has been rigorously validated through **industry-recognized certifications, attestations, and compliance audits, which include:**

ISO 27001  
Certified

SOC 3 Certified  
(Five Trust  
Services Criteria)

SOC 2 Type 2  
Certified  
(Five Trust  
Services Criteria)

HITRUST r2  
Certified

HIPAA and HIPAA  
HITECH Act  
Compliance

General Data  
Protection Rule  
(GDPR) Adherence

EU-US, US-UK,  
and Swiss-US  
Privacy Shield  
Certifications

International  
Traffic in Arms  
Regulations (ITAR)  
Compliance

NIST 800-171/  
DFARS Compliance

PCI DSS  
Compliance

These credentials reflect HaystackID's commitment to delivering secure, private, and compliant services across every phase of the information lifecycle—from identification and investigation to review, reporting, and resolution.



# Learn More Today.

[Contact us today](#) to learn how HaystackID can help you solve your complex data challenges related to legal, compliance, regulatory, and cyber events.

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## **About HaystackID®**

[HaystackID](#) solves complex data challenges related to legal, compliance, regulatory, and cyber requirements. Core offerings include Global Advisory, Cybersecurity, Core Intelligence AI™, and ReviewRight® Global Managed Review, supported by its unified CoreFlex™ service interface. Recognized globally by industry leaders, including Chambers, Gartner, IDC, and Legaltech News, HaystackID helps corporations and legal practices manage data gravity, where information demands action, and workflow gravity, where critical requirements demand coordinated expertise, delivering innovative solutions with a continual focus on security, privacy, and integrity. Learn more at [HaystackID.com](https://HaystackID.com).

Assisted by GAI and LLM technologies.