

FACT SHEET

# Secure Remote Review

An Overview of HaystackID's ReviewRight Virtual<sup>®</sup> Service

HAYSTACK<sup>®</sup>



## Security with Remote Review

HaystackID offers a range of specialized document review services, collectively called ReviewRight®, to meet the eDiscovery needs of law firms and legal departments for complex, data-intensive reviews. The services offered include secure remote review, reviewer qualification and sourcing, data breach discovery and review, foreign language review, managed review, review hosting, and technology-enhanced review.

The core of the company's secure remote review capability is enabled by ReviewRight Virtual, which offers a scalable, fully managed virtual desktop environment to conduct reviews remotely. The company's secure remote review service has been enhanced with third-generation security features, which provide a layered approach to review security, ensuring compliance with legal and regulatory security and privacy requirements.

# ReviewRight®

ReviewRight is a specialized set of document review services from HaystackID designed to help law firms and legal departments quickly and accurately learn from their data to make the right decisions for positive and quality investigation and litigation outcomes. These specialized services address essential eDiscovery needs for complex, data-intensive reviews.

- ReviewRight Staff™ (Global Document Review Marketplace)
- ReviewRight Virtual® (Secure Remote Review)
- ReviewRight Match AI™ (Reviewer Ranking and Selection)
- ReviewRight Protect™ (Data Breach Discovery, PII, PHI and Disclosure Review Services)
- ReviewRight Translate® (Foreign Language Review)
- ReviewRight Manage® (Managed Review)
- ReviewRight Host® (Review Hosting)
- ReviewRight Automate® (Technology-Enhanced Review)
- ReviewRight Secure Code Review (Virtual Source Code Review)
- ReviewRight Off-Shore Review (Off-Shore Review and Security)

Powerful enough to be used individually and unmatched in capability when integrated, HaystackID's ReviewRight services are the first choice and best choice for document review services by the world's top corporations and leading law firms.

Within this offering portfolio, the core of HaystackID's industry-leading secure remote review capability is enabled by ReviewRight Virtual.

# ReviewRight Virtual®

Review teams need the flexibility to securely operate as part of virtual teams from anywhere at any time. ReviewRight Virtual provides that capability through the delivery of a scalable, fully managed virtual desktop environment that enables remote reviewers to communicate, connect, and conduct reviews with best-of-breed technologies that are integrated and delivered securely as a single service.

HaystackID's ReviewRight Virtual service includes quick spin-up, virtualization software, patching and updates, security, bandwidth, productivity applications (email, chat, and review platforms), reporting and monitoring all for a predictable monthly operating cost.

Additionally, ReviewRight Virtual cloud-delivered desktops enable organizations to restrict access and capabilities using more than 100 available control attributes that can be customized to support access needs.

## ReviewRight Virtual Integrated Enabling Technologies

**Secure Email:** Communicate using one of the world's most popular, intuitive, and secure email platforms delivered with G Suite from Google.

**Encrypted Chat:** Connect virtual team members with access-controlled chat powered by the messaging platform built for teams, Hangouts Chat.

**Robust Review Platforms:** Conduct reviews remotely leveraging HaystackID-hosted world-class review platforms, including Relativity.

**Virtual Machines:** Secure review communications, connections and conduct with a customized and highly secure Desktop-as-a-Service infrastructure.

## **Key Security Benefits of ReviewRight Virtual Include:**

- **Endpoint Security:** Protect against device theft or loss and control where data resides by getting it off the endpoint.
- **Protection of Sensitive or Proprietary Data:** Control or restrict specific behaviors to ensure users can access only what they need.
- **Seamless Integration with Existing App Structure:** No need for duplicate authentication systems or to require users to manage multiple logins and passwords.
- **Elimination of Network Vulnerabilities:** Highly redundant, highly available balancers, front-side/back-side network isolation, VLAN and IP address, isolation and customer-specific security configurations.
- **Reduction of Device and OS Maintenance:** Hardened OS results in greater security and control while enterprise-grade anti-malware, rigorous patching and updates, and golden image management ease traditional IT burdens.

## **Key Productivity Benefits of ReviewRight Virtual Include:**

- **High Performance:** Purpose built for speed and optimal performance on infrastructure that delivers 99.99% availability.
- **Business Continuity:** Ensure reviewers always have access to time-sensitive projects.
- **Proven Applications:** Field proven secure email, encrypted chat, and leading review platforms ensure reviewers have the best tools to help drive the best outcomes.
- **Compliant Desktops:** Independently verified PCI and HIPAA compliant cloud delivered desktops.

With a combined privacy capability that addresses requirements at the user level, endpoint device, endpoint session, OS and application, network, and physical security level's, ReviewRight Virtual gives organizations the flexibility they need to support remote reviews without any sacrifice of security or productivity.

## Secure Remote Review 3.0 Security Enhancements

Within this offering portfolio, the core of HaystackID's remote review capability is enabled by the ReviewRight Virtual offering and its secure remote review security enhancements. These security enhancements, many available in basic form since the inception of our remote review services, represent the most advanced review-centric features in the data and legal review market and are the practical representation of HaystackID experience with over 3,500 remote review projects during the last eleven years. Leveraging third-generation secure remote review security enhancements (Secure Remote Review 3.0), HaystackID's remote review security capability ensures you can connect, communicate, and comply with the most stringent of legal and regulatory security and privacy requirements.

### Four Layers of Remote Review Security

HaystackID's Secure Remote Review 3.0 enhancements provide a layered approach to review security, ensuring you have access to the most appropriate set of features for your remote review requirements. These security layers include:

- Review Terminal Security Layer: Connectivity and Collaboration-Centric Features
- Review Platform Security Layer: Review Platform-Centric Features
- Review Session Security Layer: Advanced Review Session-Centric Features
- Review Support Security Layer: Review and Review Team Support Features

Developed, designed, and integrated into HaystackID's ReviewRight Virtual offering to allow for the selection and use of any and all of the four security layers to ensure the appropriate level of security for your specific policy, privacy, and project needs.

## Review Terminal Security Features

Feature	ReviewRight Virtual
Data Isolation from Personal Computer (Local Files / USB)	X
Project-Specific Email Accounts	X
Email Send / Receive / Attachment Restrictions	X
Project-Specific Collaboration Area (Files / Chat)	X
Copy / Print / Download / Clipboard Restrictions	X
Screenshot Egress Prevention	X
Multi-Factor Authentication	X
URL Whitelist Internet Filter	X
Working Hours Restrictions	X
Antivirus Enabled and Updated Daily	X
Application Installation Restrictions	X
SSL Encrypted Connection Requirement	X
Data Encryption at Rest	X
OS / Application Patches and Security Updates	X
IP / Region Restrictions	X
Screen Watermark	X

## Review Platform Security Features

Feature	ReviewRight Virtual
User Activity Audits and Logging	X
IP Restrictions Prevent Access Outside Review Terminal	X
Multi-Factor Authentication	X

## Review Support Security

Feature	ReviewRight Virtual
3rd Party Security Audits	X
Helpdesk Support Team	X
User Access Logging	X
User Access Reporting	X

## Review Session Security Layer

Feature	ReviewRight Virtual
PC / Mac Compatible	X



# Learn More. Today.

[Contact us today](#) to learn more about our ReviewRight services and how we can help you initiate, execute, and manage secure remote reviews and maintain business continuity.

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## **About HaystackID®**

HaystackID is a specialized eDiscovery services firm that supports law firms and corporate legal departments and has increased its offerings and expanded with five acquisitions since 2018. Its core offerings now include Global Advisory, Discovery Intelligence, HaystackID Core®, and artificial intelligence-enhanced Global Managed Review services powered by ReviewRight®. The company has achieved ISO 27001 compliance and completed a SOC 2 Type 2 audit for all five trust principles for the third year in a row. Repeatedly recognized as a trusted service provider by prestigious publishers such as Chambers, Gartner, IDC, and The National Law Journal, HaystackID implements innovative cyber discovery services, enterprise solutions, and legal discovery offerings to leading companies across North America and Europe, all while providing best-in-class customer service and prioritizing security, privacy, and integrity. For more information about its suite of services, including programs and solutions for unique legal enterprise needs, please visit [HaystackID.com](https://HaystackID.com).