HaystackID®: A Snapshot Overview
Worldwide Reach. Local Expert Touch.
Company Overview

HaystackID® is a specialized eDiscovery services firm that supports law firms and corporate legal departments and has increased its offerings and expanded with five acquisitions since 2018. Its core offerings now include Global Advisory, Discovery Intelligence, HaystackID Core, and artificial intelligence-enhanced Global Managed Review services powered by ReviewRight®. The company has achieved ISO 27001 compliance and completed a SOC 2 Type 2 audit for all five trust principles for the second year in a row. HaystackID implements innovative cyber discovery services, enterprise solutions, and legal discovery offerings to leading companies across North America and Europe, all while providing best-in-class customer service and prioritizing security, privacy, and integrity.
Matter Expertise and Vertical Industry Experience

HaystackID provides clients with expertise and experience in key matter types across multiple industries. Examples of matter expertise and industry experience include:

**Matter Types**

- Civil Litigation
- Data Breach and Incident Response
- Global Antitrust Litigation
- HSR Act Second Requests
- Patent/Intellectual Property Litigation
- Securities Litigation
- Class Action
- DOJ/FTC/SEC Investigations
- Healthcare
- Intellectual Property Theft
- Product Liability
- Wrongful Termination/Discrimination

**Vertical Industries**

- Construction
- Energy
- Financial
- Government
- Healthcare
- Insurance
- Manufacturing
- Retail
- Technology
- Telecommunications
- Transportation
- Utilities
HaystackID Service and Advisory Portfolio

HaystackID serves clients by delivering customized Global Advisory, Discovery Intelligence, HaystackID Core, Managed Review, and Legal Discovery services.

**HaystackID Global Advisory** features specialized industry experts and teams organized into practices and optimized to help you purposely plan, assess, report, and manage complex and critical tasks, projects, and programs. Global Advisory supports business-critical and risk-significant requirements and opportunities by providing dedicated practices in cyber discovery and incident response, privacy and compliance, information governance (enterprise risk management), and enterprise-managed solutions.

**HaystackID Discovery Intelligence** transforms how cybersecurity, information governance, and eDiscovery professionals consider the practice and process of discovering electronically stored information. By synergistically harnessing the potential of artificial intelligence, the precision of data science, the power of machine learning, and the practicality of expertly trained and managed reviewers, to deliver insight and intelligence in support of cybersecurity, information governance, and legal discovery audits, investigations, and litigation.
HaystackID Core, a discovery management platform for discovery intelligence, is a robust suite of software, platform, and infrastructure services combining HaystackID Discovery Intelligence with best-of-breed technology, security, and privacy platforms, processes, and protocols to deliver complete eDiscovery capabilities without upfront or additional investments in hardware, software, and support personnel.

HaystackID Global Managed Review services powered by ReviewRight® offer the most comprehensive solutions for selecting, staffing, and supporting complex, high-velocity legal document reviews. ReviewRight is the company’s proprietary AI-enabled technology for analyzing, matching, managing, and supporting clients and reviewers during data and legal discovery document reviews, regardless of the time, language, or location.

Over 2,500 completed global review matters.

Network of 25,000+ global attorneys.

Experience in 107 practice areas/industries.

10 Global Managed Review ReviewRight Services.

4,000,000+ review hours managed by HaystackID.

150,000,000+ documents coded by HaystackID.
HaystackID Discovery Services

*HaystackID Discovery Services* include cyber discovery, legal discovery, and enterprise solutions. Key cyber discovery services include post data breach discovery and review, data mapping, data privacy management, and data mining and remediation. Key legal discovery services range from computer forensic collections and analysis to mobile remote collections and from ESI processing and hosting to secure remote reviews.

**Cyber Discovery Services**

- Data Breach Incident Response
- Post Data Breach Discovery and Review
- Information Governance Data Mapping
- Data Privacy Management
- Data Mining and Remediation
HaystackID Legal Discovery services support clients through the customized application of Forensics First, Early Case Insight, and ReviewRight Services. Key Legal Discovery services include:

**Forensics First Services**

1. Computer Forensic Collections and Analysis
2. Computer Forensic Expert Witness Testimony
3. ESI Identification, Collection, and Preservation
4. Mobile Elite Discovery and Analysis Lab (MEDAL)
5. Departing Employee/Employer Protection Program

**Early Case Insight Services**

1. ESI Ingestion and Processing
2. ESI Assessment and Analytics
3. ESI Hosting
4. Managed Services
5. Legal Discovery Consulting and Management

**ReviewRight Services**

1. ReviewRight Staff™ (Global Document Review Marketplace)
2. ReviewRight Virtual® (Secure Remote Review)
3. ReviewRight Match AI™ (Reviewer Ranking and Selection)
4. ReviewRight Protect™ (Data Breach Discovery, PII, PHI and Disclosure Review Services)
5. ReviewRight Translate® (Foreign Language Review)
6. ReviewRight Manage® (Managed Review)
7. ReviewRight Host® (Review Hosting)
Offices: Worldwide Reach. Local Expert Touch.

With its worldwide reach and local expert touch, HaystackID provides clients with the scale, control, reach, and security necessary to support global operations with an unlimited virtual secure reach backed by offices, data centers, review centers, and teams* deployed internationally.

**U.S. Offices (4)**
- Boston
- Chicago
- Minneapolis
- New York

**International Offices (6)**
- Dublin
- Dusseldorf
- London
- Munich
- Paris
- Shanghai

*Collection and Forensics Team/Partners Provide Worldwide Reach
HaystackID maintains the highest levels of security to protect the confidentiality, availability, and integrity of client data. We do this through a three-fold information security approach that includes physical security layers, network security layers, and security policy layers. These layers of information security are applied to both internal and external environments and include active and passive protection measures. This approach has also been validated by certifications, attestations, and compliance audits, which include:

- International Traffic in Arms Regulations (ITAR) Compliance
- ISO 27001 Certification
- PCI DSS Compliance
- HIPAA and HIPAA HITECH Act Compliance
- ISO 14001 Compliance (Germany)
- EU-US and Swiss-US Privacy Shield Certifications
- SOCI Type 2 Certification (Five Trust Areas)
- ISO 9001 Compliance (Germany)
- General Data Protection Rule (GDPR) Adherence
Learn More. Today.

Contact us today to learn more about how HaystackID can enhance your eDiscovery-centric operations.

About HaystackID

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