HaystackID®: A Snapshot Overview

Worldwide Reach. Local Expert Touch.

HAYSTACK®

Firm Overview

HaystackID is a specialized eDiscovery services firm that helps corporations and law firms securely find, understand, and learn from data when facing complex, data-intensive investigations and litigation. HaystackID mobilizes industry-leading cyber discovery services, enterprise solutions, and legal discovery offerings to serve more than 500 of the world's leading corporations and law firms in North America and Europe. Serving nearly half of the Fortune 100, HaystackID is an alternative cyber and legal services provider that combines expertise and technical excellence with a culture of white-glove customer service.

HaystackID is a trusted partner to corporations, law firms, and governmental agencies, supporting targeted audits, complex investigations, and civil litigation matters with a dedicated global team of cybersecurity, information governance, and legal discovery experts. Applying the potential of artificial intelligence, the precision of data science, the power of machine learning, and the practicality of expertly trained and managed reviewers, HaystackID provides clients with secure, defensible, and flexible capabilities to address the most complex and time-sensitive eDiscovery-centric challenges.

In addition to consistently being ranked by Chambers USA, the company was recently named a worldwide leader in eDiscovery Services by IDC MarketScape, a representative vendor in the Gartner Market Guide for E-Discovery Solutions, and a Legal Technology Trailblazer by The National Law Journal. Further, HaystackID has achieved SOC 2 Type II attestation in the five trust service areas of security, availability, processing integrity, confidentiality, and privacy.

Matter Expertise and Vertical Industry Experience

HaystackID provides clients with expertise and experience in key matter types across multiple industries. Examples of matter expertise and industry experience include:

Matter Types

- Civil Litigation
- Class Action
- Data Breach and Incident Response
- DOJ/FTC/SEC Investigations
- Global Antitrust Litigation
- Healthcare
- HSR Act Second Requests
- Intellectual Property Theft
- Patent/Intellectual Property Litigation
- Product Liability
- Securities Litigation
- Wrongful Termination/Discrimination

Vertical Industries

- Construction
- Energy
- Financial
- Government
- Healthcare
- Insurance
- Manufacturing
- Retail
- Technology
- Telecommunications
- Transportation
- Utilities

HaystackID Service and Advisory Portfolio

HaystackID serves clients by delivering customized Cyber Discovery, Enterprise Solutions, Legal Discovery, and Global Advisory services.

HaystackID Cyber Discovery services provide clients with proven tools, techniques, and talent to address cybersecurity and data breach challenges. These services combine machine learning with extensive legal and regulatory discovery and review experience to provide insight and intelligence to inform data breach incident response and post-breach data-driven decisions and responses. Key Cyber Discovery services include:

| Data Breach Incident Response | Post Data Breach Discovery and Review | Information Governance Data Mapping | Data Privacy Management | Data Mining and Remediation |
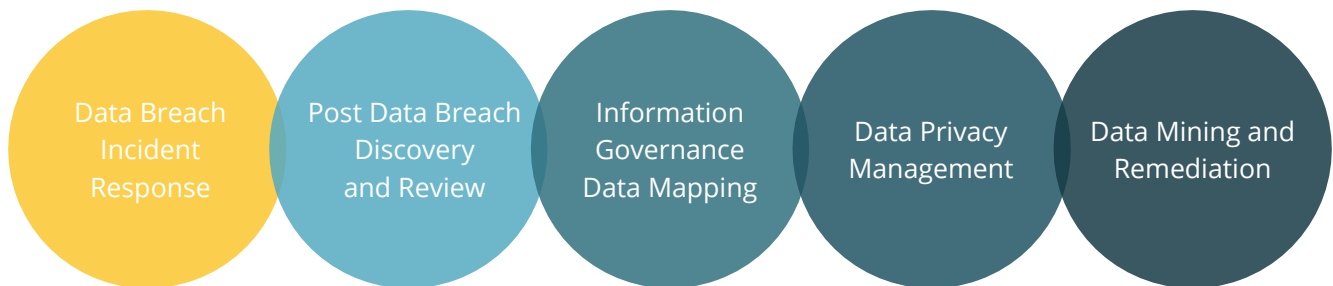
HaystackID Enterprise Solutions can support clients with fully managed, defensible, and cost-predictable discovery management programs. Additionally, HaystackID Core, a discovery management platform for discovery intelligence, provides a robust suite of software, platform, and infrastructure services that combine HaystackID Discovery Intelligence with best-of-breed technology, security, and privacy platforms, processes, and protocols to deliver complete eDiscovery capabilities without upfront or additional investments in hardware, software, and support personnel.

HaystackID Legal Discovery services support clients through the customized application of [Forensics First](#), [Early Case Insight](#), and [ReviewRight](#) Services. Key Legal Discovery services include:

Forensics First Services

1. Computer Forensic Collections and Analysis
2. Computer Forensic Expert Witness Testimony
3. ESI Identification, Collection, and Preservation
4. Mobile Elite Discovery and Analysis Lab (MEDAL)
5. Departing Employee/Employer Protection Program

Early Case Insight Services

1. ESI Ingestion and Processing
2. ESI Assessment and Analytics
3. ESI Hosting
4. Managed Services
5. Legal Discovery Consulting and Management

ReviewRight Services
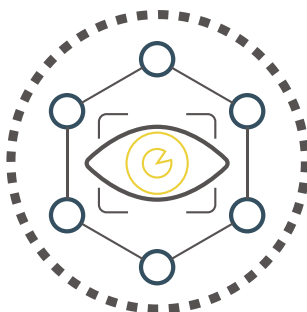
1. ReviewRight Virtual (Secure Remote Review)
2. ReviewRight Match (Reviewer Qualification and Sourcing)
3. ReviewRight Automate (Technology-Assisted Review)
4. ReviewRight Manage (Managed Review)
5. Artificial Intelligence Enabled Managed Attorney Review

HaystackID Global Advisory features specialized industry experts and teams organized into practices and optimized to help customers purposely plan, assess, report, and manage complex and critical tasks, projects, and programs. Global Advisory practices include:

Enterprise Risk Management (Information Governance)

Privacy and Compliance

Cyber Security and Discovery

Enterprise Managed Solutions

Enterprise Review Solutions

Offices: Worldwide Reach. Local Expert Touch.

With its worldwide reach and local expert touch, HaystackID provides clients with the scale, control, reach, and security necessary to support global operations with an unlimited virtual secure reach backed by offices, data centers, review centers, and teams* deployed internationally.

U.S. Offices (9)	**International Offices (6)**	**Worldwide Review Centers (7)**
Washington, DC	London	Washington, DC
Atlanta	Dublin	Boston
Boston	Dusseldorf	Detroit
Charlotte	Munich	Chicago
Detroit	Paris	Miami
Chicago	Shanghai	Minneapolis
Minneapolis		Dublin
New York		
Miami		

*Collection and Forensics Team/Partners Provide Worldwide Reach
**Secure Remote Review (Virtual – Worldwide)

Data Security:
Confidentiality, Availability, and Integrity

Worldwide Data Centers (10)
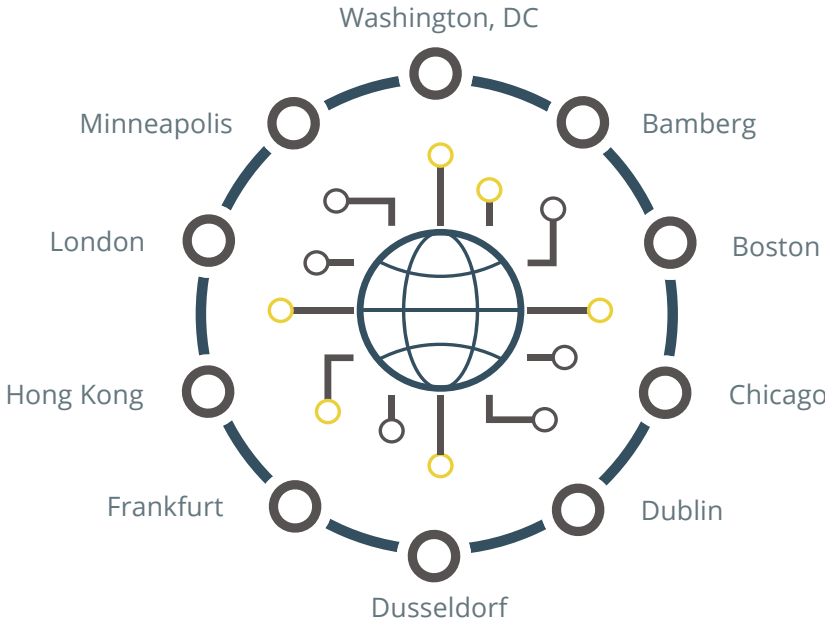
HaystackID maintains the highest levels of security to protect the confidentiality, availability, and integrity of client data. We do this through a three-fold information security approach that includes physical security layers, network security layers, and security policy layers. These layers of information security are applied to both internal and external environments and include active and passive protection measures. This approach has also been validated by certifications, attestations, and compliance audits, which include:

International Traffic in Arms Regulations (ITAR) Compliance	HIPAA and HIPAA HITECH Act Compliance	SSAE-16 SOC II Compliance
ISO 27001 Compliance	ISO 14001 Compliance (Germany)	ISO 9001 Compliance (Germany)
PCI DSS Compliance	EU-US and Swiss-US Privacy Shield Certifications	General Data Protection Rule (GDPR) Adherence

Firm Details

CEO: Hal Brooks
Website: HaystackID.com
Number of Employees: 250+
Worldwide Offices: 15 (9 U.S.)
Worldwide Review Centers: 7
Worldwide Data Centers: 10
Founded: 2011

General Contact Information (All Locations)

Phone: 800.267.9695
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Learn More. Today.

Contact us today to learn more about how HaystackID can enhance your eDiscovery-centric operations.

About HaystackID®

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