

FACT SHEET

Managing Consumer Subject Access Requests in California (CSARS)

Data Privacy Management Solutions from HaystackID™

HAYSTACK™

Managing Consumer Subject Access Requests in California (CSARS)

California's Consumer Privacy Act (CCPA) has ushered in a number of new legal challenges for corporations in California. Consumer Subject Access Requests (CSARS) are one of the more significant requirements to emerge. The fundamental right of an employee to access or delete one's personal data has upended the traditional ownership dynamic that was once the exclusive domain of enterprises.

Fulfilling a CSAR request can be complex. Employees often generate significant amounts of personal data which, as part of a CSAR, will need to be collected, reviewed and processed before a company can respond. Having a streamlined process in place is critical in completing these requests within the short deadlines required and at a reasonable and predictable cost.

HaystackID offers efficient, predictable programs to manage and fulfill subject access requests across an enterprise's global footprint.

Features and Benefits include:

- Predictable fixed cost program model
- US and EU data centers to process and host data in the native jurisdiction
- Onsite or remote data collection capabilities
- Data processing to include deduplication, metadata extraction, full-text indexing
- Data delivery through secure, encrypted transfer mechanisms
- Fully documented and defensible process
- Secure web access to data with dual authentication and user audit logs
- Case archive and preservation



Technology Planning and Deployment

HaystackID understands the complexities of enterprise data systems and how to use technology platforms to maximize an organization's ability to map, index, analyze and mine that data in order to meet privacy management requirements. HaystackID partners with leading privacy management platforms to craft workflow solutions to articulate and simplify privacy compliance activities.

Our team can help in-house legal, compliance, and IT departments prepare for the privacy management in the following areas:

- **Create comprehensive list of functional requirements**
- **Map enterprise data sources**
- **Evaluate technology platform options**
- **Conduct platform proofs of concept**
- **Create technology deployment plans and schedules**
- **Build infrastructure stacks**
- **Conduct platform implementations**
- **Provide platform training**

Technology and Operational Support

Privacy management technology and operations teams face many challenges. Privacy compliance presents an uneven demand curve, with clusters of requests that need to be answered within strict timelines. Privacy technology systems are deployed into organizations with constantly changing data sources, new systems, upgrades and decommissions. The data integration points for privacy systems are continuously shifted and data connections broken and needing repair.

In answer to these challenges, HaystackID provides continuous technology and operational support for enterprise privacy management. Our dedicated support teams provide seamless support in the following areas:

- **Privacy management system monitoring and routine maintenance**
- **Privacy management system upgrade planning and deployment**
- **Addition of new privacy data sources to existing deployments**
- **Privacy data remediation (responsible deletion of private data)**
- **Direct support for in-house privacy staff**
- **Turn-key, dedicated privacy management teams**

Learn More. Today.

[Contact us](#) today to learn how HaystackID's Enterprise Managed Solutions can help you manage your enterprise legal data and operational initiatives.

About HaystackID

HaystackID™ is a specialized eDiscovery services firm that helps corporations and law firms securely find, understand and learn from data when facing complex, data-intensive investigations and litigation. HaystackID mobilizes industry-leading computer forensics, eDiscovery, and attorney document review experts to serve more than 500 of the world's leading corporations and law firms in North America and Europe. Serving nearly half of the Fortune 100, HaystackID is an alternative legal services provider that combines expertise and technical excellence with a culture of white-glove customer service. The company was recently named a worldwide Leader in eDiscovery Services by IDC MarketScape and was included as a representative provider in Gartner's Market Guide for E-Discovery Solutions. For more information about its suite of services, including programs and solutions for unique legal enterprise needs, go to HaystackID.com.

