Specialized eDiscovery Services

An Overview of HaystackID's Services, Solutions and Software

HAYSTACK™

HaystackID™ is a specialized eDiscovery services firm that helps corporations and law firms find, understand and learn from data when facing complex, data-intensive investigations and litigation. HaystackID mobilizes industry-leading computer forensics, eDiscovery, and attorney document review experts to serve more than 500 of the world's leading corporations and law firms in North America and Europe. Serving nearly half of the Fortune 100, HaystackID is an alternative legal services provider that combines expertise and technical excellence with a culture of white-glove customer service.

Find. Understand. Learn.

With an extensive portfolio of services customized for your specific needs, HaystackID can help you achieve quality outcomes at a fair and predictable price through the use of our Forensics First, Early Case Insight, and ReviewRight® Services.

Forensics First Services help you find your data during investigations and litigation.

- Computer Forensic Collections and Analysis
- Computer Forensic Expert Witness Testimony
- ESI Identification, Collection and Preservation
- ESI Triage Services
- Data Discovery Consulting and Management (Compliance, Information Governance, Computer Forensics)

Early Case Insight Services helps you to understand your data and to gain insight for data and legal discovery decisions.

- ESI Ingestion and Processing
- ESI Assessment and Analytics
- ESI Hosting
- Managed Services
- Legal Discovery Consulting and Management

ReviewRight Services help you learn from your data to make the right decisions for positive and quality investigation and litigation outcomes.

- ReviewRight Virtual® (Secure Remote Review)
- ReviewRight Match® (Reviewer Qualification and Sourcing)
- ReviewRight Protect™ (Data Breach Discovery, PII, PHI and Disclosure Review Services)
- ReviewRight Translate® (Foreign Language Review)
- ReviewRight Manage® (Managed Review)
- ReviewRight Host® (Review Hosting)
- ReviewRight Automate® (Technology-Enhanced Review)

These services are augmented by our Cybersecurity Consulting Services and Enterprise Managed Solutions to protect and manage your data throughout the information and litigation lifecycle.

Cybersecurity Consulting Services help you protect your data throughout the information lifecycle.

- Cyber Risk (Vulnerabilities, Exposure and Testing)
- Information Governance (Compliance, Privacy and Protection)
- Managed Security (Intelligence, Migration and Remote Support)

These services can be employed in data discovery and legal discovery situations from the point of unstructured data creation and interrogation throughout the information (and litigation) lifecycle.

Enterprise Managed Solutions help you manage the legal data landscape as a core legal business operation delivering repeatable, defensible, and predictable cost management and demonstrable metrics to prove efficiency and exercise control, risk mitigation, and knowledge retention.

- Programs (Corporate Consulting and Advisory)
- Practices (Corporate, Law Firm, Cybersecurity and Managed Solutions)
- Technologies (Industry, Proprietary and Custom/Task Targeted)

These managed solutions of programs, practices, and technologies can be employed in data discovery and legal discovery situations from the point of data creation to the defensible destruction of data.

These services are enabled and augmented by a combination of best-of-breed and proprietary technologies to support your technology requirements.

Core Software Platforms

- **Relativity/RelativityOne:** Industry-leading eDiscovery and review hosting platform
- **Brainspace:** Industry-leading analytics platform
- **Nuix:** Industry-leading compliance and eDiscovery platform
- **ReviewRight:** Proprietary software and database designed to streamline the assessment and selection of document review contract attorneys

Additional supported software includes but is not limited to:

+ Aspera	+ Rampiva
+ Authenticity.AI	+ Ringtail
+ Exterro	+ TextIQ
+ Heretik	+ Veritone
+ OpenText EnCase	+ X1 Social Discovery

Core Software Enablers – Enterprise

DecisionCenter® provides clients with a central repository of document decisions across all current and former matters. Clients can reference prior decisions regarding privilege, relevance, redactions, issues, and any other work product for any single document or document family. Prior decisions can also be mapped to new documents using analytics such as near-duplicate detection and provides a valuable seed data for technology assisted review.

MissionControl® guides our operations team through complex discovery workflows, ensures quality controls are defined and performed, and increased efficiencies by automating critical communication points across various internal departments and directly to our clients. It also records the detailed process settings used and the workflow decisions made along the way as it provides a thorough and in-depth data chain of custody and audits through every step of the discovery process.

nSight® client portal is a secure, web-based dashboard that provides clients with the ability to monitor their entire portfolio of cases in real-time. It allows comprehensive management of electronic discovery by giving clients the information needed to make smart decisions that improve efficiency and cost predictability.

Core Software Enablers – Task

DataThresher: Proprietary interface designed to streamline culling in industry-leading eDiscovery processing and analytics platforms. (Interoperability with Relativity and Brainspace)

Electronic Common Technical Document (eCTD) Review Module: Proprietary review module designed to preserve the integrity and security of files being considered as part of complex regulatory reviews typically associated with FDA audits, investigations, and reviews. (Interoperability with Relativity)

Mobile Device Integrator: Proprietary tool that streamlines fact harvesting of unstructured data formats from mobile devices and enables extracted data to be searched, reviewed, and produced within an industry-standard review and document production workflow.

Worldwide Reach. Local Expert Touch.

HaystackID provides customers with access to experts and services from worldwide locations.

U.S. Offices (9)
+ Washington DC (HQ)
+ Boston
+ New York
+ Detroit
+ Chicago
+ Minneapolis
+ Charlotte
+ Atlanta
+ Miami

International Offices (6)
+ London
+ Dublin

+ Dusseldorf
+ Munich
+ Paris
+ Shanghai

Worldwide Data Centers (10)
+ Washington, DC
+ Boston
+ Minneapolis
+ Chicago
+ Dublin
+ Bamberg
+ Dusseldorf

+ Hong Kong
+ London
+ Frankfurt

Worldwide Review Centers (7) – Updated
+ Boston
+ Washington, DC
+ Chicago
+ Detroit
+ Miami
+ Minneapolis
+ Dublin, Ireland
+ Secure Remote Review (Virtual – Worldwide)

About HaystackID

HaystackID is a specialized eDiscovery services firm that helps corporations and law firms find, understand, and learn from data when facing complex, data-intensive investigations and litigation. HaystackID mobilizes industry-leading computer forensics, eDiscovery, and attorney document review experts to serve more than 500 of the world's leading corporations and law firms from North America and Europe. Serving nearly half of the Fortune 100, HaystackID is an alternative legal services provider that combines expertise and technical excellence with a culture of white glove customer service. For more information about its suite of services, go to HaystackID.com.