

FACT SHEET

# Secure Remote Review

An Overview of HaystackID's ReviewRight Virtual<sup>®</sup> Service

HAYSTACK<sup>™</sup>





## ReviewRight®

ReviewRight is a specialized set of document review services from HaystackID™ designed to help law firms and legal departments quickly and accurately learn from their data to make the right decisions for positive and quality investigation and litigation outcomes. These specialized services address essential eDiscovery needs for complex, data-intensive reviews.

- ReviewRight Virtual® (Secure Remote Review)
- ReviewRight Match® (Reviewer Qualification and Sourcing)
- ReviewRight Protect™ (Data Breach Discovery, PII, PHI and Disclosure Review Services)
- ReviewRight Translate® (Foreign Language Review)
- ReviewRight Manage® (Managed Review)
- ReviewRight Host® (Review Hosting)
- ReviewRight Automate® (Technology-Enhanced Review)

Powerful enough to be used individually and unmatched in capability when integrated, HaystackID's ReviewRight services are the first choice and best choice for document review services by the world's top corporations and leading law firms.

Within this offering portfolio, the core of HaystackID's industry-leading secure remote review capability is enabled by ReviewRight Virtual.



## ReviewRight Virtual<sup>®</sup>

Review teams need the flexibility to securely operate as part of virtual teams from anywhere at any time. ReviewRight Virtual provides that capability through the delivery of a scalable, fully managed virtual desktop environment that enables remote reviewers to communicate, connect, and conduct reviews with best-of-breed technologies that are integrated and delivered securely as a single service.

### ReviewRight Virtual Integrated Enabling Technologies

**Secure Email** – Communicate using one of the world’s most popular, intuitive, and secure email platforms delivered with G Suite from Google.

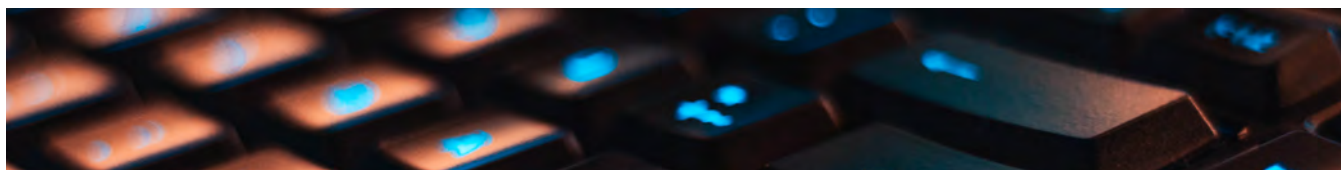
**Encrypted Chat** – Connect virtual team members with access-controlled chat powered by the messaging platform built for teams, Hangouts Chat.

**Robust Review Platforms** – Conduct reviews remotely leveraging HaystackID-hosted world-class review platforms, including Relativity.

**Virtual Machines** – Secure review communications, connections and conduct with a customized and highly secure Desktop-as-a-Service infrastructure.

HaystackID’s ReviewRight Virtual service includes quick spin-up, virtualization software, patching and updates, security, bandwidth, productivity applications (email, chat, and review platforms), reporting and monitoring all for a predictable monthly operating cost.

Additionally, ReviewRight Virtual cloud-delivered desktops enable organizations to restrict access and capabilities using more than 100 available control attributes that can be customized to support access needs.



### **Key Security Benefits of ReviewRight Virtual Include:**

- **Endpoint Security:** Protect against device theft or loss and control where data resides by getting it off the endpoint.
- **Protection of Sensitive or Proprietary Data:** Control or restrict specific behaviors to ensure users can access only what they need.
- **Seamless Integration with Existing App Structure:** No need for duplicate authentication systems or to require users to manage multiple logins and passwords.
- **Elimination of Network Vulnerabilities:** Highly redundant, highly available balancers, front-side/back-side network isolation, VLAN and IP address, isolation and customer-specific security configurations.
- **Reduction of Device and OS Maintenance:** Hardened OS results in greater security and control while enterprise-grade anti-malware, rigorous patching and updates, and golden image management ease traditional IT burdens.

### **Key Productivity Benefits of ReviewRight Virtual Include:**

- **High Performance:** Purpose built for speed and optimal performance on infrastructure that delivers 99.99% availability.
- **Business Continuity:** Ensure reviewers always have access to time-sensitive projects.
- **Proven Applications:** Field proven secure email, encrypted chat, and leading review platforms ensure reviewers have the best tools to help drive the best outcomes.
- **Compliant Desktops:** Independently verified PCI and HIPAA compliant cloud delivered desktops.

With a combined privacy capability that addresses requirements at the user level, endpoint device, endpoint session, OS and application, network, and physical security level's, ReviewRight Virtual gives organizations the flexibility they need to support remote reviews without any sacrifice of security or productivity.

## Secure Remote Review 3.0 Security Enhancements

Within this offering portfolio, the core of HaystackID's remote review capability is enabled by the ReviewRight Virtual offering and its secure remote review security enhancements. These security enhancements, many available in basic form since the inception of our remote review services, represent the most advanced review-centric features in the data and legal review market and are the practical representation of HaystackID experience with more than 1,000 remote review projects during the last six years. Leveraging third-generation secure remote review security enhancements (Secure Remote Review 3.0) including the latest in webcam verification technology, HaystackID's remote review security capability ensures you can connect, communicate, and comply with the most stringent of legal and regulatory security and privacy requirements.

### Four Layers of Remote Review Security

HaystackID's Secure Remote Review 3.0 enhancements provide a layered approach to review security, ensuring you have access to the most appropriate set of features for your remote review requirements. These security layers include:

- Review Terminal Security Layer: Connectivity and Collaboration-Centric Features
- Review Platform Security Layer: Review Platform-Centric Features
- Review Session Security Layer: Advanced Review Session-Centric Features
- Review Support Security Layer: Review and Review Team Support Features

Developed, designed, and integrated into HaystackID's ReviewRight Virtual offering to allow for the selection and use of any and all of the four security layers to ensure the appropriate level of security for your specific policy, privacy, and project needs, Secure Remote Review 3.0 from HaystackID consists of distinct and synergistic features delivered as part of our silver, gold, and platinum offering packages.



## Review Terminal Security Features

Feature	Silver	Gold	Platinum
Data Isolation from Personal Computer (Local Files / USB)	X	X	X
Project-Specific Email Accounts	X	X	X
Email Send / Receive / Attachment Restrictions	X	X	X
Project-Specific Collaboration Area (Files / Chat)	X	X	X
Copy / Print / Download / Clipboard Restrictions	X	X	X
Screenshot Egress Prevention	X	X	X
Multi-Factor Authentication	X	X	X
URL Whitelist Internet Filter	X	X	X
Working Hours Restrictions	X	X	X
Antivirus Enabled and Updated Daily	X	X	X
Application Installation Restrictions	X	X	X
SSL Encrypted Connection Requirement	X	X	X
Data Encryption at Rest	X	X	X
OS / Application Patches and Security Updates	X	X	X

## Review Platform Security Features

Feature	Silver	Gold	Platinum
User Activity Audits and Logging	X	X	X
IP Restrictions Prevent Access Outside Review Terminal	X	X	X
Multi-Factor Authentication	X	X	X

## Review Support Security

Feature	Silver	Gold	Platinum
3rd Party Security Audits	X	X	X
Helpdesk Support Team	X	X	X
User Access Logging	X	X	X
User Access Reporting	X	X	X

## Review Session Security Layer\*

Feature	Silver	Gold	Platinum
PC / Mac Compatible	X	X	X
System Compliance Checks (Antivirus / OS Updates)		X	X
Local Machine Screenshot Prevention		X	X
Screenshare Prevention		X	X
Screen Watermark		X	X
Virtual Machine Detection		X	X
Stealth Application Detection		X	X
Application Blacklisting		X	X
Workstation Registration		X	X
IP Restrictions to Access Review Terminal		X	X
User Image Authentication			X
Single Authorized User Detection			X
Unknown / Multiple User Detection			X
User Gaze Tracking			X
Presence Tracking			X
Unauthorized Object Detection (Phone / Camera)			X

\*Enabled by SecureReview® SessionGuardian™ Technology





*HaystackID has performed more than 900 remote review projects to date with the projects spanning the spectrum of vertical industry markets and supporting many of the world's top companies and leading law firms in matters requiring up to hundreds of reviewers.*

## Learn More. Today.

[Contact HaystackID](#) today to learn more about our ReviewRight services and how they can help you initiate, execute, and manage secure remote reviews and maintain business continuity.

## About HaystackID

HaystackID is a specialized eDiscovery services firm that helps corporations and law firms find, understand, and learn from data when facing complex, data-intensive investigations and litigation. HaystackID mobilizes industry-leading computer forensics, eDiscovery, and attorney document review experts to serve more than 500 of the world's leading corporations and law firms from North America and Europe. Serving nearly half of the Fortune 100, HaystackID is an alternative legal services provider that combines expertise and technical excellence with a culture of white glove customer service. For more information about its suite of services, go to [HaystackID.com](https://HaystackID.com).