

FACT SHEET

# nPractice<sup>®</sup> Discovery Management for Law Firms

An Overview of HaystackID's nPractice Program

HAYSTACK



## nPractice Discovery Management Program

HaystackID's nPractice is a predictable discovery management program similar to nVision but designed specifically for law firms and consulting practices to enable the provision of services to their clients. We take care of all the technology and infrastructure allowing you to have **complete administrative control** over user groups, workspaces, coding forms, review batches and security. Best of all, with minimal, easily met minimum usage thresholds, designed to allow law practices to recover costs in a defensible and manageable methodology.

- Industry-leading Relativity platform
- Multitenant or private dedicated instance
- Dedicated support team including senior portfolio manager (JD and CEDS) and senior technician (Relativity certified administrator)
- Access to nSight portal to assist in managing reporting, billing, and usage
- Access to expert discovery consulting and assistance with collections, processing, review, production and trial support
- Allows Firms to recapture cost associated with the provision of discovery services in a defensible methodology
- Client billing statements alleviate the burden on firm accounting departments and helps mitigate discovery service write-offs

# nPractice Discovery Management Program

**Complete Control:** Your firm's nPractice program is set up just for you. The firm has complete control over cases, user accounts, security and all other administrative functions. For firms without discovery staff or that prefer to outsource the operation of the program, the nPractice team can provide all necessary services directly to firm staff or the end client. You are in control.

**Technology and Security:** HaystackID is a best-in-service partner for Relativity®, the core technology deployed for nPractice and the leading review platform in the industry today. Our secure hosting infrastructure is ISO 27001/SSAE 16 compliant and built for scale, performance and security. Our data centers, systems and facilities have passed security inspections for some of the largest companies in the U.S. Our largest cases exceed twenty million records and serve over 300 concurrent users.

**Your nPractice Team:** Every nPractice client is assigned a dedicated team of experienced technicians and project managers including at least one senior portfolio manager (JD and CEDS) and senior technician (Relativity Certified Administrator). Your assigned HaystackID team will develop a deep understanding of your data and your process. This growing well of team knowledge creates an environment in which critical timelines are better managed, quality increases, and efficiencies are driven by bypassing the learning phase and getting straight to work.

**Right Sizing:** nPractice programs are structured as 36 month engagements with no cost (a small monthly program fee is waived as minimum thresholds are met) and aggressive, no-nonsense itemized pricing that meets or exceeds the best values available in the market. All programs include capacity for non-billed firm cases and a pack of firm user accounts. Additional capacity and user accounts can be purchased as needed or bundled into a fixed monthly fee. Our team will work with you to craft the right program for your needs.

**Case Migration:** nPractice programs include unlimited case migration from virtually all industry platforms including Summation®, Concordance®, Relativity®, Autonomy®, Xera®, Ringtail® and others. Migration is performed at no cost and includes interface with current providers.

**Rates and Billing:** nPractice programs offer aggressive pricing to firm clients that meet or exceed insurance pricing requirements. Firms receive individual detailed billing statements for each case to make client billing easy and efficient. nPractice also offers the option to have firm discovery staff billed through the program. HaystackID billing statements greatly reduce the rate of write offs. Included in each nPractice program is access to detailed utilization reporting that shows monthly consumption for each individual matter and workspace.

# Learn More. Today.

[Contact us](#) today to learn how HaystackID's nPractice discovery management program can help put you in complete administrative control of your clients' matters.

## About HaystackID

HaystackID is a specialized eDiscovery services firm that helps corporations and law firms find, understand, and learn from data when they face complex, data-intensive investigations and litigation. With an earned reputation for mobilizing industry-leading computer forensics, eDiscovery, and attorney document review experts, our Forensics First, Early Case Insight, and ReviewRight services augmented by our Cybersecurity Consulting and Enterprise Managed Solutions, accelerate and deliver quality outcomes at a fair and predictable price.

HaystackID serves more than 500 of the world's leading corporations and law firms from North American and European locations. Our combination of expertise and technical excellence, coupled with a culture of white glove customer service, makes us the alternative legal services provider that is big enough to matter but small enough to care. Learn more at [HaystackID.com](https://HaystackID.com).

