Secure Remote Review

An Overview of HaystackID's ReviewRight® Virtual Service

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ReviewRight®

ReviewRight is a specialized set of document review services from HaystackID designed to help law firms and legal departments quickly and accurately learn from their data to make the right decisions for positive and quality investigation and litigation outcomes. These specialized services address essential eDiscovery needs for complex, data-intensive reviews.

- ReviewRight Virtual (Secure Remote Review)
- ReviewRight Match (Reviewer Qualification and Sourcing)
- ReviewRight Translate (Foreign Language Review)
- ReviewRight Manage (Managed Review) ReviewRight Host (Review Hosting)
- ReviewRight Automate (Technology-Enhanced Review)

Powerful enough to be used individually and unmatched in capability when integrated, HaystackID's ReviewRight services are the first choice and best choice for document review services by the world's top corporations and leading law firms.

Within this offering portfolio, the core of HaystackID's industry-leading secure remote review capability is enabled by ReviewRight Virtual.

ReviewRight® Virtual

Review teams need the flexibility to securely operate as part of virtual teams from anywhere at any time. ReviewRight Virtual provides that capability through the delivery of a scalable, fully managed virtual desktop environment that enables remote reviewers to communicate, connect, and conduct reviews with best-of-breed technologies that are integrated and delivered securely as a single service.

ReviewRight Virtual Integrated Enabling Technologies

Secure Email – Communicate using one of the world's most popular, intuitive, and secure email platforms delivered with G Suite from Google.

Encrypted Chat – Connect virtual team members with access-controlled chat powered by the messaging platform built for teams, Hangouts Chat.

Robust Review Platforms – Conduct reviews remotely leveraging HaystackID-hosted worldclass review platforms, including Relativity.

Virtual Machines – Secure review communications, connections and conduct with a customized and highly secure Desktop-as-a-Service infrastructure.

HaystackID's ReviewRight Virtual service includes quick spin-up, virtualization software, patching and updates, security, bandwidth, productivity applications (email, chat, and review platforms), reporting and monitoring all for a predictable monthly operating cost.

Additionally, ReviewRight Virtual cloud-delivered desktops enable organizations to restrict access and capabilities using more than 100 available control attributes that can be customized to support access needs.

Commonly Implemented Controls:

Restrict User Administrative Rights

Disable USB Access to Peripheral Devices

File and Folder Redirection

Clipboard Redirection

Deny Printing (Local, Network, Screen)

Turn Off Copy Completely

Key Security Benefits of ReviewRight Virtual Include:

- Endpoint Security: Protect against device theft or loss and control where data resides by getting it off the endpoint.

- Protection of Sensitive or Proprietary Data: Control or restrict specific behaviors to ensure users can access only what they need.

- Seamless Integration with Existing App Structure: No need for duplicate authentication systems or to require users to manage multiple logins and passwords.

- Elimination of Network Vulnerabilities: Highly redundant, highly available balancers, front-side/back-side network isolation, VLAN and IP address, isolation and customer-specific security configurations.

- Reduction of Device and OS Maintenance: Hardened OS results in greater security and control while enterprise-grade anti-malware, rigorous patching and updates, and golden image management ease traditional IT burdens.

Key Productivity Benefits of ReviewRight Virtual Include:

- High Performance: Purpose built for speed and optimal performance on infrastructure that delivers 99.99% availability.

- Business Continuity: Ensure reviewers always have access to time-sensitive projects.

- Proven Applications: Field proven secure email, encrypted chat, and leading review platforms ensure reviewers have the best tools to help drive the best outcomes.

- Compliant Desktops: Independently verified PCI and HIPAA compliant cloud delivered desktops.

With a combined privacy capability that addresses requirements at the user level, endpoint device, endpoint session, OS and application, network, and physical security level's, ReviewRight Virtual gives organizations the flexibility they need to support remote reviews without any sacrifice of security or productivity.

HaystackID has performed more than 900 remote review projects to date with the projects spanning the spectrum of vertical industry markets and supporting many of the world's top companies and leading law firms in matters requiring up to hundreds of reviewers.

Learn More. Today.

Contact HaystackID today to learn more about our ReviewRight services and how they can help you initiate, execute, and manage secure remote reviews and maintain business continuity.

About HaystackID

HaystackID is a specialized eDiscovery services firm that helps corporations and law firms find, understand, and learn from data when they face complex, data-intensive investigations and litigation. With an earned reputation for mobilizing industry-leading computer forensics, eDiscovery, and attorney document review experts, our Forensics First, Early Case Insight, and ReviewRight services augmented by our Cybersecurity Consulting and Enterprise Managed Solutions, accelerate and deliver quality outcomes at a fair and predictable price.

HaystackID serves more than 500 of the world's leading corporations and law firms from North American and European locations. Our combination of expertise and technical excellence, coupled with a culture of white glove customer service, makes us the alternative legal services provider that is big enough to matter but small enough to care. Learn more at HaystackID.com.